**Harry Hing**

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**Portfolio:**

**Profile**

An aspiring Front End Developer recently completed an intensive Front End Development Bootcamp via EDX, successfully passing the program and now actively advancing skills through coursework on Scrimba to further deepen front-end knowledge and expertise.

Currently in the midst of a career transition, eager to apply newfound skills and contribute to impactful projects in the field of Front-End Development.

A self-motivated and adaptable professional, combining previous experiences in Customer Service, Administration, and CRM management with a fervent pursuit of UI/UX design principles and front end technologies.

Keen on leveraging emerging skills in HTML, CSS, JavaScript, React, APIs, GIT, Bootstrap, and jQuery to create intuitive and visually appealing user experiences.

**Skills**

Proficient in:

* HTML
* CSS
* JavaScript
* React
* Bootstrap
* jQuery
* API Integration
* Version Control (GIT)

**Education & Training**

Front End Development Bootcamp certificate, EDX Bootcamp, 2024

Bedford College - ITQ Level 1&2 / Business Administration, 2008

Oxford Diploma for Economics (E-Learning), 2012

**Projects**

**GoFoodie** | <https://newbotic.github.io/GoFoodie/>

Summary: A comprehensive web application designed by a team of Front-End Development Bootcamp Members to assist users in tracking their daily calorie intake and achieving their fitness goals.

Role: Collaborative effort within a group.

Tools: HTML, CSS, JavaScript, React, APIs.

**Profile Generator** | <https://github.com/harryh38/profile-generator>

Summary: A Node.js command-line application developed as part of the Object-Oriented Programming (OOP) module in the Front End Development Bootcamp. The application facilitates the generation of webpages displaying essential information about software engineering teams, catering specifically to managers' needs.

Role: Sole developer.

Tools: Node.js, JavaScript, Inquirer, Jest (for unit testing).

**Air Pollution Checker** | https://pollucheck.netlify.app/

Summary: An air pollution website developed collaboratively as part of a front-end bootcamp, aiming to provide users with air quality information for specific locations to aid in health management and outdoor activity planning.

Role: Collaborative effort within a group.

Tools: React, APIs (e.g., OpenWeatherMap), CSS Framework (Bootstrap or Material-UI), Git.

**Console-Finances** | https://github.com/harryh38/Console-Finances

Summary: A JavaScript project focused on analyzing financial datasets to derive key insights such as total months, net total profits/losses, average changes, and identifying greatest increases and decreases in profits/losses.

Role: Sole developer.

Tools: JavaScript.

**Professional Experience**

**Evans Halshaw**

Warranty Administrator – July 2023 – Present

Utilized problem-solving skills in streamlining warranty claim processes, demonstrating attention to detail and adherence to procedures.

**CST Training LTD**

Customer Support Administrator (Remote) – November 2022 - July 2023

Engaged with CRM systems (Hubspot, Slack), honing communication and user-centric approaches valuable in UI/UX design.

**Car And Classic**

Customer Support Specialist (Remote) – September 2020 – November 2022

Managed CRM tools (Hubspot, Zendesk) to enhance user experiences and resolve queries, emphasizing user interaction principles.

**Automotive Trader (Sole Trader**)

September 2016 – August 2020

Communicated effectively with clients, honing interpersonal and problem-solving abilities, transferable to user-centric design.

**Policy Expert**

Customer Relations Expert – September 2014 – September 2016

Exhibited strong communication and complaint resolution skills, crucial in understanding user needs and enhancing user experiences.